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## **New Department of Public Works Website Now Provides 24-Hour Communication**

Lakewood citizens now have a site to communicate non-emergency requests and concerns directly with the Department of Public Works (DPW) via a computer, phone, or tablet at <http://lakewood.mobile311.com>. Save the site as an icon to make it an app.

To start, this application should be used for pothole requests only and NOT for leaf collection or snow removal issues. Patrick Donnelly, Director of Lakewood’s DPW, says, “We expect to add more options at a later date.”

Should an emergency arise, call 9-1-1 and do not use this application.

After the public creates an account and logs in, they can report issues, which will automatically be converted to work requests for the Department of Works. Residents and Lakewood Township employees can also attach photos and notes to their requests, track the status of requests, and view comments entered by the Department of Public Works in response to requests.

Donnelly says, “Even though the application is available 24 hours a day, seven days a week, the DPW is open Monday through Friday, 7:00 a.m. to 3:30 p.m., exclusive of holidays. All requests will be viewed the next DPW business day.”

For more information, contact Lakewood Township DPW at 732-905-3405.

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